

Dental Dash



 **DELTA DENTAL**[®]



Reopening Support Payments

As dental offices begin to reopen, we understand that you and your staff face new challenges to safely provide patients the same great care you always have.

To assist you with unplanned costs, a \$10 payment will be applied to claims for Delta Dental of Iowa members who have services between May 1 through August 31, 2020. [Learn more about the Reopening Support Payment.](#)

Medicaid Enhanced Payment

Iowa Medicaid Enterprise (IME) has approved the Medicaid Enhanced Payment program to help dental providers address facility and safety upgrades as dental offices reopen.

An \$8 payment will be applied to all claims for Dental Wellness Plan, Hawki and Medicaid children you service between May 1 through August 31, 2020. You

will have until October 31, 2020 to submit claims and receive the Enhanced Payment. For more detailed information refer to the [Medicaid Enhanced Payment FAQ](#).

As a reminder, per your Delta Dental of Iowa contract and member benefit certificates, dentists are not able to bill a separate infection control fee for services. This is not a billable charge to the member.

As always, if you have any questions, please feel free to contact our professional relations team at 800-544-0718 or provrelations@deltadentalia.com. For more details on payment see our [frequently asked questions](#) or visit www.deltadentalia.com/dentists.



Government Program Updates

Dental Wellness Plan FY2021

There are no new benefit changes for state fiscal year 2021 (July 1, 2020- June 30, 2021). The updated DWP Office Manual will be available on the DWP website the week of July 6. As a reminder, the member's annual benefit maximum starts over July 1.

DWP/Hawki Enrollment

Please remember providers must be enrolled with Iowa Medicaid to participate with the Dental Wellness Program and/or Hawki.

HHS Provider Relief Fund Application Due July 20

HHS has announced plans to distribute \$15 billion from the Provider Relief Fund to eligible Medicaid and CHIP providers. Medicaid and CHIP providers need to apply for funding. The following are helpful resources as you apply. The deadline to submit is July 20, 2020.

- [Find more details](#)
- [Set of instructions for providers](#)
- [Application form](#)
- [Portal to complete application](#)



Recredentialing Reminder

If you have not sent your recredentialing to us, please do so now. If you have received an email for missing documents from the recredentialing, please send those now as well.



Prior Authorization Extended for 90 Days

We understand that the COVID-19 crisis has been very disruptive to you and your dental practice. With many offices limiting services over the last few months, we understand you may have had to cancel or delay services for many of your patients. If you have any prior authorizations for Delta Dental of Iowa patients that would have expired March 1 - June 30, 2020, we will extend these prior authorizations 90 additional days. This applies to all Delta Dental of Iowa members including Dental Wellness Plan and Hawki members.



PPO Bonus Pool Program

Delta Dental of Iowa introduced a PPO Bonus Program in 2019 to thank our general dentists for their participation in our PPO network.

To earn cash back, dentists had to meet specific requirements for the program and at the end of 2019 those dentists were then eligible to receive cash back.

Dentists participating in our 2019 PPO bonus pool received up to \$12,000 each, by meeting the criteria in our incentive program.

Delta Dental of Iowa will again be offering a Bonus Program in 2020 for those qualifying dentists! Details on requirements were sent to your offices in February 2020.

Webinar: Infection prevention & control in dentistry

Interim Guidance and planning for the post-pandemic dental practice

Sponsored by Delta Dental of Iowa and OSAP

When: Friday, July 10

Time: 12 p.m. CST

[Register here](#)

Course Description:

The COVID-19 pandemic has changed dental healthcare delivery. This course will review the current interim infection prevention and control guidelines. Strategies and resources for implementing current guidance will be described. Considerations for post-pandemic infection prevention & control will be discussed.

Upon completion of this webinar participants will:

- Describe interim infection prevention & control guidance for dentistry.
- Identify strategies and resources for implementation.
- Discuss implications for dental infection prevention & control, post COVID-19.
- Receive 1 hour of CE credit.



[Register and learn more about the presenter - Kathy Eklund, RDH MHP.](#)

**Register
Today**